

RANCHI MUNICIPAL CORPORATION

Kutchury, Ranchi-834001 Contact No. : 0651-2211215, Fax: 0651-2211777, email: <u>support@ranchimunicipal.com</u>, website: www.ranchimunicipal.com

> Letter No: 2304 Date: 04/10/2017

VERY SHORT NOTICE INVITING TENDER

Sealed tenders are invited from Original Equipment Manufacturers or their duly authorized business partners for the Rate contract of Desktop Computers, All in one Computers, Laptops, Monochrome Laser Jet Printers, Scanner, UPS, External Batteries, Computer, Peripherals, and Cartridges etc. for the use of Ranchi Municipal Corporation. Tenders are to be received on or before 16.10.2017. Municipal Corporation reserves the right to accept / reject the Tenders without assigning reason whatsoever.

S.No	Proceedings	Date & Time
1.	Last date of Submission of Tender	16.10.2017 up to 3.00 pm
2.	Opening of Tender	16.10.2017 at 4.00 pm

Tender Fee : Non Refundable amount of Rs. 5000/-

EMD : Earnest Money of Rs. 25,000/- in the Shape of Demand Draft

Bid Validity : 120 days

Further Details can be seen on www.ranchimunicipal.com

Sd/-

Addl .Municipal Commissioner Ranchi Municipal Corporation

Detailed Terms & Conditions

- 1. Tender Document Fees: A non-refundable tender document fee of Rs. 5000/- may be remitted in cash for the issue of Tender document for "Rate contract of Computer and Related peripherals. The tenders those who are downloading the tender documents from our website <u>www.ranchimunicipal.com</u> may submit Demand draft in favor of "Municipal Corporation, Ranchi Municipal Corporation" payable at Ranchi for the value along with the tender on submission.
- 2. The party shall be required to deposit Earnest Money of Rs. 25,000 in form of demand draft in favor of "Municipal Corporation, Ranchi Municipal Corporation" payable at Ranchi for the value along with the tender on submission.
- 3. EMD furnished by all unsuccessful tenderers shall be returned to them without any interest whatsoever, at the earliest after expiry of the final tender validity period. EMD of the successful tenderer shall be converted into performance security valid up to contract period.
- 4. The validity period of this tender is for 120 days.
- 5. Acceptance of the tender constitutes a concluded contract.
- 6. Withdrawal from the tender after it is accepted or failure to supply within a specified time or according to specifications will entail cancellation of the order and purchases being made at the offers expenses from elsewhere, any loss incurred thereby being payable by the defaulting party. In such an event the Ranchi Municipal Corporation reserves also the right to remove the defaulter's name from the list of suppliers of Ranchi Municipal Corporation for the next three years.
- 7. The tenderers representative shall furnish the authorization letter of the concerned authority to participate in the tender.
- 8. The rate contract shall remain in force for 12 months from date of issue, may be extended for a further period of one year with mutual agreement in the prevailing rates.
- 9. The responsibility of the vendor under the contract will be to supply quality product as per the configuration / specification proposed by Ranchi Municipal Corporation and service support thereafter for the concerned items. The vendor has to supply brand new and standard products without any damage with its/ their installation and commissioning. The vendor shall be responsible for delay in supply installation and commissioning.
- 10. The vendor have no right, to give, sell, assign or sublet or otherwise dispose of contract to a third party. The vendor may outsource certain noncritical activities in the scope of work like installation of equipment, networking/electrical wiring works to a third party after prior written consent from Ranchi Municipal Corporation. However, such consent shall not relieve the supplier from any liability or obligation of the contract.
- 11. The warranty period will be minimum of three years on all Computer, Printer, Scanner and its peripherals like motherboard, Hard disk, RAM etc and commence only on written confirmation of satisfactory installation of equipment by the Ranchi Municipal Corporation.
- 12. The rates offered by the tenderer shall be inclusive all taxes and applicable for the delivery in Ranchi Municipal Corporation for one year.
- 13. The authorized dealer / reseller must have registered office at Ranchi.
- 14. During the validity of the offer, if any of the machines / chips / parts becomes unavailable in the market, the vendor will be bound to supply the next higher version / configuration / family of the machines / chips / parts at the same price with the consent of Ranchi Municipal Corporation at which the rate contract is fixed.

- 15. The vendor cannot refuse to supply the items in the rate contract. Refusal shall be violation of the terms and conditions of the contract and vendor shall be liable for punishment to the extent of the blacklisting the vendor.
- 16. All the concerned equipment's shall be supplied with the relevant interface cables and necessary standard accessories. Also, all the equipment's shall be provided with the ISI standards, 3 pin power plugs. The dealer as well as the vendor shall be jointly and severally responsible for and quality of the supply.
- 17. The tenderer should submit the rate along with specification and make as per format given in Annexure II. However the tenderer may include additional items if it is not in the list as in prescribed format.
- 18. In comparing tenders and in making awards RMC may consider such factors as compliance with the specifications, relative quantity of supply, ability to provide repairs and maintenance service, the time of delivery and such other conditions as it may consider relevant.
- 19. The bidder shall make its own arrangements, for supply, installation and commissioning of materials at RMC.
- 20. The bidder should submit Copy of PAN/TIN/GST number of the Bidder / Manufacturer allotted by the Income Tax Authorities.
- 21. The bidders may submit necessary detailed technical write-up highlighting the features of the system offered and Reports published in journals/order Copy comparing the offered product with other similar products.
- 22. Bidder should also submit Manufacturer's Authorization Form for all the goods supplied under this project.
- 23. The Manufacturer should also furnish the following :-

a. The address of the OEM's Country Office & Local office in Jharkhand (along with telephone/ mobile /fax /e-mail/web address).

b. The details of Service Network (Service station with Address, Officer-in-charge, No. of service engineers, Area Covered etc.) available across Jharkhand.

c. Authorization Certificate from OEM for the quoted item, if the bidder is not OEM for that item

24. All the required documents should be attached at the proper place and marked correctly

A. **GENERAL INFORMATION OF BIDDER**

S. No	Particulars	Details to be furnished
Deta	ails of the Bidder (firm/company)	
1.	Name	
2.	Address	
3.	Telephone	
4.	E-mail	-
Deta	ails of Authorized person	1
5.	Name	
6.	Address	
7.	Telephone	E- mail
Info	rmation about the company	
8.	Status of company (Public Ltd. / Pvt. Ltd.)	
9.	Details of Registration of firm/company (Provide Ref e.g. ROC Ref #) (enclose the necessary documentary proof)	Date
10	Locations and addresses of offices if any	
11	GST Number	
12	Enclose GST Return Statement	
13	PAN No.	

<u>Annexure II</u>

S. n o	Items	Specification	Make/ Model	Unit Price inclu sive all taxes and three year s warr anty. (in Rupe es)
1	Desktop Corei7- 7700 with Window s 10 Pro with media	7 th generation, 4 GB RAM DDR4 with 2400 MT/s, 4 DIMM Slot, Q 270 Chipset, 500 GB HDD, 19.5" Monitor TCO 6.0 Certified. With ODD. TPM 2.0. Windows 10 pro. USB Port 10 or more with minimum 6 USB 3.0 or above. Energy Star. Cabinet Volume should be less than 16 litres. OEM logo should be attached on Motherboard		
2	Desktop Corei5- 7500 with Window s 10 Pro with media	7 th generation, 4 GB RAM DDR4 with 2400 MT/s, 4 DIMM Slot, Q 270 Chipset, 500 GB HDD, 19.5" Monitor TCO 6.0 Certified. With ODD. TPM 2.0. Windows 10 pro. USB Port 10 or more with minimum 6 USB 3.0 or above. Energy Star. Cabinet Volume should be less than 16 litres. OEM logo should be etched on Motherboard		
3	Desktop Corei3- 7100 with Window s 10 Pro with media	7 th generation, 4 GB RAM DDR4 with 2400 MT/s, 4 DIMM Slot, Q 270 Chipset, 500 GB HDD, 19.5" Monitor TCO 6.0 Certified. With ODD. TPM 2.0. Windows 10 pro. USB Port 10 or more with minimum 6 USB 3.0 or above. Energy Star. Cabinet Volume should be less than 16 litres. OEM logo should be etched on Motherboard.		
4	All in one Desktop Corei7- 7700T with Window s 10 Pro with media	 7th generation, 4 GB RAM DDR4 with 2133 MT/s, OEM Motherboard with compatible chipset, 500 GB HDD, Display should be 23 inch or above, IPS backlit LED FHD display with minimum resolution of 1920x1080 or higher), Minimum 4 USB Ports with at least 2 USB 3.0 at least 1 USB, dedicated graphics card with minimum with 2GB GDDR5 dedicated memory, Energy Star, UL Certified. 		

5	All in one Desktop Core i5- 7600T / 7500T with Window s 10 Pro with media	7 th generation, 4 GB RAM DDR4 with 2133 MT/s, OEM Motherboard with compatible chipset, 500 GB HDD, Display should be 23 inch or above, IPS backlit LED FHD display with minimum resolution of 1920x1080 or higher), Minimum 4 USB Ports with at least 2 USB 3.0 at least 1 USB, dedicated graphics card with minimum with 2GB GDDR5 dedicated memory, Energy Star, UL Certified.	
6	All in one Desktop Core i3- 7100T with Window s 10 Pro with media	7 th generation, 4 GB RAM DDR4 with 2133 MT/s, OEM Motherboard with compatible chipset, 500 GB HDD, Display should be 23 inch or above, IPS backlit LED FHD display with minimum resolution of 1920x1080 or higher), Minimum 4 USB Ports with at least 2 USB 3.0 at least 1 USB, dedicated graphics card with minimum with 2GB GDDR5 dedicated memory, Energy Star, UL Certified.	
7	LaptopC orei7- 7500U with Window 10 pro with media	7 th Generation, 4 GB RAM DDR4 upgradable to 16 GB-2133 SDRAM, 2 SODIMM Slots, 1 USB 2.0 (power port); 1 USB 3.0; 1 USB 3.0; 1 HDMI; 1 RJ-45; 1 VGA; 1 headphone/microphone combo; 500 GB HDD, Display not more than 13.3 Inch and Weight not more than 1.6 kg. TPM 1.2 or above	
8	Laptop Corei5- 7300U / 7200U with Window 10 pro with media	7 th Generation, 4 GB RAM DDR4 upgradable to 16 GB-2133 SDRAM, 2 SODIMM Slots, 1 USB 2.0 (power port); 1 USB 3.0; 1 USB 3.0; 1 HDMI; 1 RJ-45; 1 VGA; 1 headphone/microphone combo; 500 GB HDD, Display not more than 13.3 Inch and Weight not more than 1.6 kg. TPM 1.2 or above	
9	Laptop Corei3- 7100U with Window 10 pro with media	7 th Generation, 4 GB RAM DDR4 upgradable to 16 GB-2133 SDRAM, 2 SODIMM Slots, 1 USB 2.0 (power port); 1 USB 3.0; 1 USB 3.0; 1 HDMI; 1 RJ-45; 1 VGA; 1 headphone/microphone combo; 500 GB HDD, Display not more than 13.3 Inch and Weight not more than 1.6 kg. TPM 1.2 or above	
1 0	Speaker and Headph one		
1	RAM		
1	with		

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	ation		
1	Antiviru		
9	S		
2	Laptop		
0	Battery		
2	Laptop		
1	Adapter		
2	Monoch	A4/A3 Speed – 35/18 PPM or more	
2	rome A3	Processor – 750 MHz or more	
	Laser Jet	Network Printer	
	Printer	Duty Cycle – 65000 pages or more	
	(single	OEM Warranty – Minimum 3 years	
	side		
	printing		
2) Monoch	A4 Speed 18PPM or more,	
3	rome A4	Up to Legal Size Media Support, Maximum Power Consumption of	
5	Laser Jet	375 watts while printing,	
	Printer	Print resolution Min: Up to 600 x 600 x 2 dpi	
	(single		
	side		
	printing		
)		
2	Monoch	A4/A3 Speed: 35/18 PPM or more	
4	rome A3	Duplex required: Yes	
	Laser Jet	Processor: 750 MHz or more	
	Printer	Network Printer	
	(duplex	Duty Cycle: 65000 pages or more	
	printing	OEM Warranty: Minimum 3 years	
)		
2	Monoch	A4 speed: Min 28 PPM and Duplex speed of 18 IPM or more,	
5	rome A4	Resolution: Up to 1200 x 1200 dpi,	
	Laser Jet Printer	Connectivity: Built-in Ethernet, Wi-Fi, and Direct Wi-Fi printing,	
	(duplex	Memory: 256 MB Memory or more Processor: 800 MHz or higher,	
	printing	Trays: 250 sheet Input Tray and min 5 sheets By Pass Tray,	
)	Maximum power consumption while printing: 500 watts	
2	Monoch	Print Speed (A4): 18 PPM,	
6	rome	Up to Legal Size media,	
	Laser Jet	Resolution: 1200X1200 dpi scanning,	
	Multifun	Memory: 128 MB Memory or more	
	ction	Processor: 500 MHz or higher	
	Printer	Tray: 150 sheet input tray and 100 sheets output Tray,	
		Copy speed Black: 18 cpm,	
		Maximum power consumption while printing: 300 watts	
		Pro	
L			

2 7	Color A3 Laser Jet Printer	A4 Speed (B/W & C Processor: 540 MH Network Printer Duty Cycle: 75000 OEM Warranty: 3 y								
28	Color A4 Laser Jet Printer (single side printing)	Speed: Upto 17 PPM black and 4 PPM Color, Processor: 266 MHz Processor or higher, Monthly Duty Cycle: 15000 pages or more, Input Tray: Min 150 sheets Max power consumption while printing 300 watts								
2 9	A3 size Scanner	Color Scanning: Yes Multi feed Detectio Daily Recommende								
3 0	A4 size Scanner	Scan Technology: C Daily Recommende								
3 1	Mono copier	Features	, HP LaserJet Managed MFP							
		Print/Copy Speed	35PPM/CPM							
		ADF Capacity	100 sheets, supports media up to 11 x 17 inches (A3)							
		ADF Type	Single Pass Duplex Scanning required							
		Toner Yield	48000 Pages or more							
		Duplex	Auto Duplex							
		Memory	5 GB or more							
		Processor speed	1.2 Ghz or higher							
		Scanning Speed	Simplex/duplex: 80 ipm/160 ipm (letter and A4)							

		Data Security Encrypted HDD, Encrypted communication	
		Device Security SureStart, White-listing, Runtime Intrusion Detection	
32	1 KVA UPS with battery	On-Line Ups 1KVA Single Phase Input & Single Phase Output Capacity: 1KVA /800W (1Ph./1Ph.) Double Conversion IGBT Based DSP Controlled UPS with 30min Min VAH > 1000VAH Efficiency oOverall Efficiency: >92 % or better . • Operating Temperature: 0°- 40° C • Min VAH > 1000VAH INProtection Required for: Short Circuits / Over Loading/ Over Temperature / Input Iow/ high voltage control/DC Iow/high voltage INBattery Make: Exide / Quanta / Rocket. • Battery recharge time: 90%Battery recharge should be within 3Hrs hours. RS- 232 Inter phase, SNMP Connectivity & USB Port. • Safety Standard : EN62040-2 • EMC & ROHS Complied Certification required : ISO 9001:2008 ,ISO 14001:2004 ,	
3 3	2 KVA UPS with battery	OHSAS 18001:2007, CEOn-Line Ups 2KVA Single Phase Input & Single Phase OutputCapacity: 2KVA /1.6KW Double Conversion IGBT Based DSPControlled UPS with 30min.Input Voltage Range: 175V AC to 280 V AC (At Full Load)Input Frequency range: 40Hz - 60HzIOutput Voltage: 230V AC , single phaseFrequency: 50 Hz ± 0.05HzI• Min VAH > 2016VAH• Operating Temperature: 0º- 40ºCOverall Efficiency: >92 % or better.Battery Make: Exide / Quanta / Rocket.Battery recharge time: 90%Battery recharge should be within3Hrs hours.• RS- 232 Interphase, SNMP Connectivity & USB Port.• Safety Standard : EN62040-2• EMC & ROHS CompliedCertification required : ISO 9001:2008 ,ISO 14001:2004 , OHSAS18001:2007, CE	
34	5 KVA UPS with battery	1Input voltage Range100VAC ~ 280VAC2Input Frequency Range40 to 70 Hz	

			I
	Input Power Factor	> 0.99(full load)	
4	Nominal	50/60Hz ±0.05 Hz	
	Output		
	Frequency		
5	Efficiency (AC to AC)	Upto 95%(on 100% load)	
6	,	<105%for	
	capacity	Continuous,<105~<125for	
		2Min,<125~<150for 30Sec	
7	Display Panel (In-build LC Display & LED)	
8		192 VDC	
9		8064VAH	
		Amara Raja / Exide / Rocket	
	I Number of Battery Banks	Single Bank system.	
	recharge time (After complete discharge) to	3hour to 90%	
	90% capacity 8 Normal		
	Operating Temperature	0 to 40 deg C	
1.		QMS: As per ISO 9001: 2008	
		EMS: As per ISO 14001: 2004	
		OSHAS: As per ISO 18001: 2007	
1	 Product Safety Certifications (Mandatory) 	IEC 62040-1:2008 ESD:IEC61000-4-2: level4 RS : IEC61000-4-3: level3 EFT: IEC61000-4-4:level4 SURGE: IEC61000-4- 5:level4 CS: IEC61000-4-6: level3 IEC61000-4-8 IEC 61000-2-2 EN 62040-2:2006 EN 61000-3-2:2009 EN 61000-3-3:2013	

		16 R	OHS	LIPS sho	ould be ROI	45			
			ompliance	complia		15			
			Aandatory)	compile					
3	10 KVA	1	Input voltag	e			<u> </u>		
5	UPS		Range		100VAC ~	280VAC			
	with battery	2	Input Freque	ncy	40 to 70	Hz			
	Dattery		Range	Factor	> 0.00/f				
		3 Input Power Factor4 Nominal OutputFrequency			> 0.99(ft	±0.05 Hz			
				JU/ 00112	±0.05 HZ				
		5	Efficiency (A AC)		Upto 95%	6(on 100% loa	d)		
		6	Overload Cap	oacity	98 %				
		7	Display Pane	el (In-bu					
		8	Min. VAH		11088V	٩H			
		9	Battery Bank Voltage		264 VDC				
		10	Battery Make	es	Amara R	aja / Exide /	Rocket		
		11	Number of Banks	-	Ĵ	ank system.			
		12	Battery recha time (After complete discharge) to capacity	-	3hour to	90%			
		13	Grounding			ıld have grou		gement.	
		14	Manufacture	r		As per ISO 9 As per ISO 1 As per ISO 1	4001: 2004		
		15	Product Safe Certification (Mandatory)		ESD:IEC0 RS : IEC0 EFT: IEC SURGE: CS: IEC6 IEC6100 IEC 6100 EN 6204 EN 6100		evel3 evel4 5:level4		
		16	ROHS complia (Mandatory)	nce	UPS shou	ld be ROHS coi	mpliance		
3 6	Networ k	,	8 Port 16 Port						
0	ĸ	-	32 Port						
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	Switche	4) 64 Port		
	Switchie	5) 96 Port		
3	Networ	5) 901010		
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3	Pen drivo 16			
8	drive 16			
2	GB			
3 9	Pen drive 32			
9				
4	GB		Minimum 7 in the unith Consolitions Multi	
4	Tablet 7	Divit	Minimum 7 inch with Capacitive Multi-	
0	inch	Display	Touch Screen.	
			Minimum 1200 V 000 on Dattan single 10 M	
			Minimum 1280 X 800 or Better pixels, 16 M	
			Colors	
		Screen Resolution		
			Should be capable of playing FHD videos	
			Minimum 1.5 GHz, Quad Core or better	
			Processor. For better display device	
		Processor		
			should have GPU and should support	
			OpenGL ES 2.0 or better.	
			Android OS 5.0 (Lollipop) or above.	
		Software	Device to be listed in Google supported	
			Device list. OS to be Google Certified.	
			Should be able to make calls using device	
		Calling Facility	and compatible with VoLTE feature.	
		- ·		
			Minimum 5 MP with auto focus or better &	
		Camera -Primary	Support for Geo Tagging.	

	Screen Resolution	Minimum 1024 X 768 or Better pixels, 16 M Colors Should be capable of playing FHD videos Minimum 1.2 GHz, Quad Core or better Processor. For better display device	
	Processor	should have GPU and should support OpenGL ES 3.0 or better.	
	Software	Android OS 6.0 (Marshmallow) or above. Device to be listed in Google supported Device list. OS to be Google Certified.	
	Calling Facility	Should be able to make calls using device	
	Camera –Primary	Minimum 5 MP with auto focus or better & Support for Geo Tagging.	
	Camera – Secondary	Minimum 2.1 MP or better	
	RAM	Minimum 2 GB DDR3or better.	
	Internal Storage	Minimum 16 GB with Expandable Storage support capacity of minimum 128GB.	
	OTG Support	Device should support OTG for connecting scanner/biometric device/external USB storage.	
	Battery	Minimum 4200 mAh or better, with at least 11 Hrs of Internet usage	
	Weight	Weight of the device should be less than 325 gms	

		Network	Device should support 2G, 3G & 4G Network		
		Wi-Fi	802.11 a/b/g/n 2.4+5GHz, Wi-Fi hotspot		
		Bluetooth	V 4.1 or better		
		GPS	Should support GPS, AGPS, Glonass & Geo Tagging		
		Warranty	3 Years manufacturers' standard warranty.		
		Certifications			
			BIS, CE, ROHS & SAR Compliant		
		Manufacturer should	I provide OS Code: Ability to set device in		
		Kiosk Mode			
		Prevent factory reset			
4 2	Body Worn Camera	whitelist & blacklist desired App as desired by the department. Waterproof: IP68 - Rated for All Climates Dimensions: ~ 3.1" x 2.0" x 1.0" Field-of-View: 150 Degrees Night Vision: Two, High-Intensity Infrared Illuminators with Selectable Auto-Activation Status Alerts: Yes - Vibration, Discreet LED Visual Alerts w/ Audible Tones Configurable Record Start & Stop, Low Battery, Low Memory Built-in WiFi: Yes Housing Material: Flame Retardant Polycarbonate ABS and TPU85 Battery Type: Built-in, Rechargeable, High-Capacity Lithium Ion Charging Time/ Format: 3 hrs. / Charged via Docking Station or USB Battery Life: 12+ Hrs. Continuous*			
4 3	Projecto r with Screen for office use	Minimum Size atleas internal speaker and	t 0.55" (D9, C2fine) with optical zoom/focus, sound output		
4 4	Smart Board	Board, USB Cable, So	ftware CD, Mounting, Pen, Manual		
4	Handhel	Pickup: Condenser			
5	d	Reverb Mode: Echo r			
	Microph	Output Power: 3W *	2		

	ono	Bluetooth: 4.0	
	one with		
		Frequency Range: 100Hz-10kHz	
	speaker	Max SPL: >115dB	
		Built-in polymer battery: 2600mAh	
		Playing Time: 8 hours	
		Standby Time: 360 hours	
		Charging Voltage: 5V	
		Main Item Size: Approx. 24.5 * 7 * 7cm / 9.65 * 2.76 * 2.76in	
		Main Item Weight: Approx. 394g / 13.91oz	
		Package Size: Approx. 29 * 12.5 * 8cm / 11.42 * 4.92 * 3.15in	
		Package Weight: Approx. 668g / 23.59oz	
4	LED	30 W or more Speaker Output	
6	Smart	1920 x 1080 Full HD - Watch Blu-ray movies at their highest level	
	TV 32"	of detail	
		200 Hz : Blur free picture, Smoother movements in videos	
		2 x HDMI : For set top box and consoles	
		2 x USB : Easily connect your digital camera, camcorder or USB	
		device	
4	LED	30 W or more Speaker Output	
7	Smart	1920 x 1080 Full HD - Watch Blu-ray movies at their highest level	
	TV 42"	of detail	
		200 Hz : Blur free picture, Smoother movements in videos	
		2 x HDMI : For set top box and consoles	
		2 x USB : Easily connect your digital camera, camcorder or USB	
		device	
L	l		

Annexure III

Undertaking by the Vendor

I have read all the terms, conditions, enclosures and the whole tender document No..... Dated) and understood the contents. As a token of acceptance of all the terms of tender, I am here by submitting the entire tender document. I am also authorized by my firm to fill in this tender and therefore I am submitting this in the form of undertaking. Apart from that agree to abide by the following:

1. Certificate of satisfactory past performance (last 3 years) has been enclosed.

2. We will ensure that a minimum of 98% uptime, calculated on an annual basis is achieved for the supplied items.

3. We shall give benefit of any price reduction found by the time of placing the supply order.

4. We agree to accept partial order if it is placed.

5. We have quoted rates of items for three years comprehensive on-site (COS) warranty, with spare and labour.

6. The specification of items quoted here are in compliance to RFP and all corrigendum (if any), if any specification required is missing we will fulfill it at no additional cost at the time of delivery.

7. We agree to maintain/support the quoted items after warranty period as well.

8. In case the item quoted is imported, direct shipment of the entire machine/item including add-ons from OEM, is ensured & would be provided. It is undertaken that no item supplied is used/reprocessed or refurbished in any manner either in part or otherwise.

9. The above document is executed on __/_/2016 at (place) _____ and we accept that if anything out of the above information is found wrong, our tender shall be liable for rejection. 10. We hereby undertake that all the components/parts/assembly are original and no duplicate parts are used in the entire manufacturing process.

Name of Person: ______ Complete Address: ______

Signature & Seal of the Bidder

Annexure IV

(Original Copy in Official letter head should be submitted along with supply order)

Undertaking of Authenticity

To,

Municipal Commissioner Ranchi Municipal Corporation Ranchi 834 001, Jharkhand

Subject : Supply of IT Hardware.

With reference to the IT Hardware supplied/quoted to you vide our invoice no/quotation no/order no. Cited above...... We hereby undertake that all the components/parts/assembly/software used in the Desktops under the above like Hard disk, Monitors, Memory etc shall be original new components/parts/assembly/software only, from respective OEMs of the products and that no refurbished/duplicate/second hand components/ parts/ assembly/ software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked for by you in the purchase order, the same shall be supplied along with the authorized license certificate (eg Product Keys on certification of Authenticity in case of Microsoft Windows Operating System) and also that it shall be sourced from the authorized source (eg Authorized Microsoft Channel in case of Microsoft Operating System).

Should you require, we hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM supplier's at the time of delivery or within a reasonable time.

In case of default and we are unable to comply with above at the time of delivery or during installation, for the IT Hardware/Software already billed, we agree to take back the Desktops, laptops, printers and Servers etc. without demur, if already supplied and return the money if any paid to us by you in this regard. We (system OEM name) also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre/Reseller/Sl etc.

Authorized Signatory. Name: Designation Place